

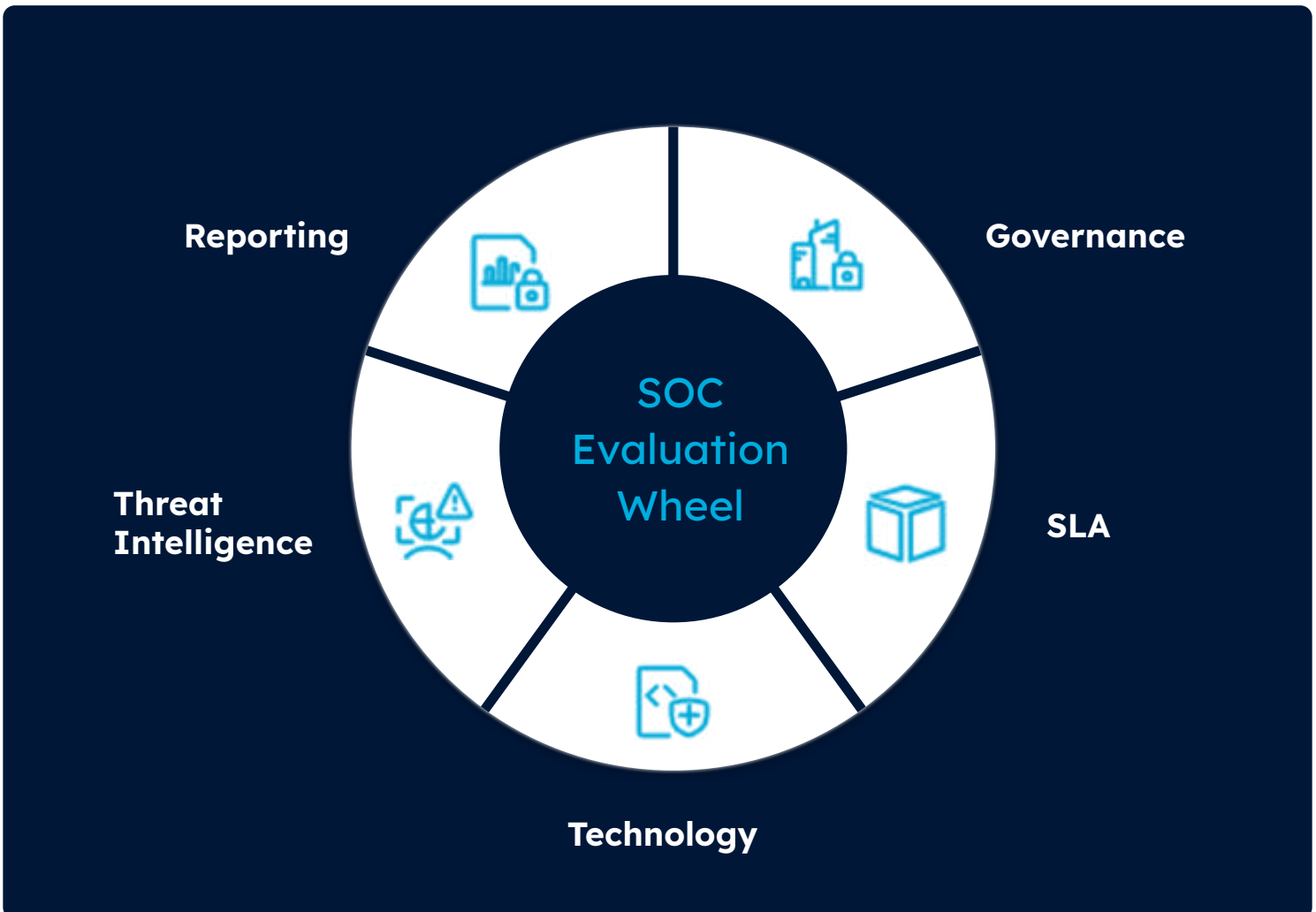
SOCaaS Evaluation Scorecard 2026

Compare SOC Providers — Identify the Right Partner for 2026
Compliance Readiness



The 2026 SOCaaS Evaluation Scorecard

A practical framework for CIOs and cybersecurity leaders to benchmark Managed SOC and SOCaaS providers across compliance, SLA, and technology dimensions.



In 2026, SOC compliance is no longer defined by uptime or alert volume — it's measured by **audit readiness, automation maturity, and SLA credibility**.

This evaluation scorecard empowers CIOs and cybersecurity leaders to assess SOCaaS vendors through a quantifiable compliance lens, evaluating governance, detection precision, integration capability, threat intelligence, and transparency.

Use it to **turn vendor claims into measurable compliance performance** — and benchmark your organization's readiness for ISO, NIST, and GDPR audits.

How to Use This Scorecard

How to Evaluate SOC Providers Effectively

Each SOCaaS provider excels differently — some emphasize detection speed, others focus on automation or audit transparency.

This scorecard helps you **compare up to three vendors on a 1–5 scale (1 = Poor, 5 = Excellent) across five critical domains.**

Each domain contributes to your **SOCaaS Fit Index** — a composite maturity score that reflects the provider’s alignment with 2026 compliance and operational resilience goals.

SOCaaS Fit Index

$$\begin{aligned} &= \sum (\text{Score} \times \text{Domain Weight}) / 100 \\ &= \sum (\text{Score} \times \text{Domain Weight}) / 100 \\ \text{SOCaaS Fit Index} &= \sum (\text{Score} \times \text{Domain Weight}) / 100 \end{aligned}$$

Example: A vendor with an overall Fit Index of **4.4/5** demonstrates “High Potential” readiness for enterprise-scale SOC deployment.

Download the scorecard

Rate each vendor

Calculate your SOCaaS Fit Index

The Scorecard Table

SOCaaS Evaluation Criteria — Compare, Score & Decide

A. Governance & Compliance Alignment (20%)



Why This Checklist Matters

Strong governance alignment ensures SOC controls map directly to frameworks like **ISO 27001**, **NIST CSF**, and **GDPR**, reducing audit friction

Evaluation Criteria	Description	Rating (1-5)
■ Framework Coverage	ISO/NIST/GDPR mapping	■ ■ ■ ■ ■
■ Audit Evidence Readiness	Frequency & accessibility of compliance reports	■ ■ ■ ■ ■
■ Data Residency Controls	Local compliance assurance (GDPR, DPA)	■ ■ ■ ■ ■
■ Governance Transparency	Policy clarity & SLA documentation	■ ■ ■ ■ ■

Softenger Perspective:

Built on 25+ years of compliance delivery, **Softenger** aligns SOC controls to ISO and NIST frameworks, ensuring audit trails are ready before audit day.

The Scorecard Table

B. SLA & Operational Excellence (25%)



Why This Checklist Matters

MTTD and MTTR define resilience — faster detection means lower breach impact and measurable **SLA assurance**.

Evaluation Criteria	Description	Rating (1–5)
■ MTTD / MTTR SLAs	Defined and validated targets	■ ■ ■ ■ ■
■ 24x7 Monitoring	Hybrid human-AI operations	■ ■ ■ ■ ■
■ Escalation Protocols	Tiered response playbooks	■ ■ ■ ■ ■
■ Continuity Readiness	Geo-redundant operations	■ ■ ■ ■ ■

Softenger Benchmark:

Softenger guarantees **sub-30-minute MTTD** and **<4-hour MTTR** through globally distributed SOC's operating on continuous coverage models.

The Scorecard Table

C. Technology & Integration Capabilities (20%)



Why It Matters:

Integration depth determines how effectively your SOC fits into your enterprise stack.

Evaluation Criteria	Description	Rating (1-5)
■ SIEM / XDR Compatibility	Splunk, Sentinel, QRadar, etc.	■ ■ ■ ■ ■
■ SOAR & Automation	Orchestrated incident workflows	■ ■ ■ ■ ■
■ Multi-Cloud Support	AWS / Azure / GCP readiness	■ ■ ■ ■ ■
■ Dashboard Analytics	Unified SLA and KPI dashboards	■ ■ ■ ■ ■

Softenger Capability:

Softenger Pre-integrated with major **SIEM/XDR ecosystems and built-in SOAR workflows**, enabling faster correlation and response orchestration.

The Scorecard Table

D. Threat Intelligence & Response Maturity



Why It Matters:

A mature **threat intelligence** engine directly impacts detection quality and containment speed.

Evaluation Criteria	Description	Rating (1-5)
■ Threat Intelligence	Proprietary + open intelligence feeds	■ ■ ■ ■ ■
■ Detection Accuracy	True positives vs false positives	■ ■ ■ ■ ■
■ Incident Playbooks	Tested and repeatable templates	■ ■ ■ ■ ■
■ Automation Level	% of incidents auto-contained	■ ■ ■ ■ ■

Softenger Note:

MITRE ATT&CK - mapped threat library and automated containment workflows improve accuracy while lowering analyst fatigue.

The Scorecard Table

E. Reporting, Transparency & ROI (20%)



Why It Matters:

Audit-grade transparency turns vendor claims into verifiable compliance proof.

Evaluation Criteria	Description	Rating (1-5)
■ Audit Reports	Frequency and clarity of compliance summaries	■ ■ ■ ■ ■
■ KPI Dashboards	Real-time metrics for MTTD, MTTR, automation %	■ ■ ■ ■ ■
■ Cost Transparency	Predictable, auditable pricing	■ ■ ■ ■ ■
■ ROI Visibility	Cost-to-KPI correlation and compliance ROI	■ ■ ■ ■ ■

ROI Insight:

Enterprises adopting Softenger SOCaaS report an **average 40% reduction in audit preparation time** through continuous evidence reporting.

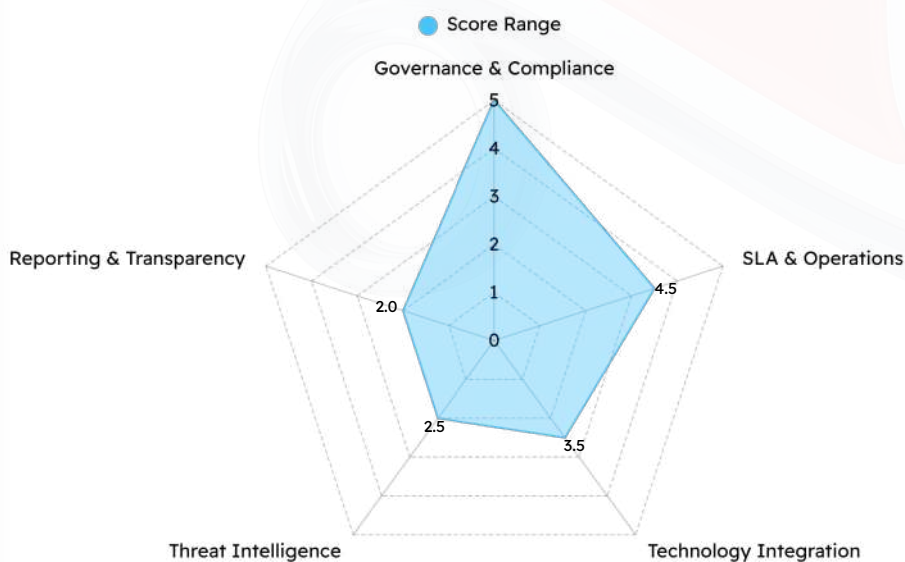
Softenger Differentiator:

KPI dashboards visualize audit evidence frequency, SLA performance, and compliance ROI — turning governance into measurable value.



Total Score & Interpretation

Your SOCaaS Fit Index — Understanding Your Results



Overall Fit Score | 100%

Weighted Score | (1-5)

Best-in-Class | 4.5 – 5.0

High Potential | 3.5 – 4.4

Moderate | 2.5 – 3.4

Low Fit | < 2.5

Key Insights & Next Steps

Benchmark. Validate. Partner.

Evaluating SOCaaS partners through measurable compliance indicators ensures resilience and audit confidence.

This scorecard empowers CIOs to **quantify vendor maturity**, validate operational KPIs, and present board-level justification for SOC partner selection.

For enterprises seeking expert validation, Softenger's advisors can provide a **personalized Fit Index review**, mapping your results to industry benchmarks and 2026 compliance frameworks.



Request a

30-Minute SOC Evaluation Call — Get a customized analysis of your security posture.

Book Now